

MARCH 2008

Volume I, No. 1



A Message from the Customer Service Manager

Jerry L. Nickell

Welcome to our first Quarterly Customer Service Newsletter. New to our customers, we are providing a quarterly newsletter to better inform you of issues related to our services. We want to provide you with valuable information on Water and Wastewater Services (WWS) as well as tips that will assist you in conserving water, answering your frequently asked questions, and ultimately assist you in saving dollars.

Water has become a valuable commodity. Given the drought it is even more important that we learn conservation techniques. It is very important to become water savvy. Conserving water in our homes will help the environment as well as reduce your bill. This first edition of the Customer Service Quarterly Newsletter is intended to give you helpful hints about how you can conserve water and save money at the same time.

We should all be aware of the Phase III restrictions recently put into effect by the South Florida Water Management District. Please be mindful of these restrictions. They include limiting **all watering of lawn and landscaping, from any source**, to your designated day and time:

Odd street addresses Monday between 4 AM until 8 AM or 4 PM until 8 PM

Even street addresses Thursday between 4 AM until 8 AM or 4 PM until 8 PM

Please be careful to follow these restrictions. Your municipality can cite and fine you for irrigating at times other than those stated above. Other water tips can be found on our website as well as South Florida Water Management's Website shown on page 2.

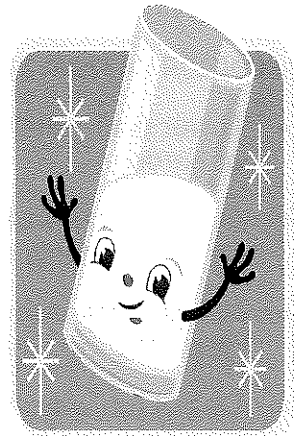
I hope this newsletter provides you with helpful information, now and in the future.

Bill Payment Information:

Customers can make payments at either of our locations in Pompano Beach or Lauderdale Lakes (addresses on the bill). Payments can also be made at Global Express locations listed on our Website www.broward.org/waterservices

Inside this issue:

Welcome Letter	1
Conservation Information	2



Phone Numbers:

WWS Customer Serv.
954-831-3250

South Florida Water Management Dist.

800-662-8876

Water Matters

954-831-4000

Conservation



DID YOU KNOW:

- That according to the US Environmental Protection Agency, the average American uses 1,600 cups of water a day. Imagine a room filled with 1,600 cups of water per person in one room of your house.
- A leaky toilet can use up to 200 gallons of water each day.
- High efficiency toilets use 20% less water than 1.6 GPF toilets and 60% less than 3.5 GPF toilets.
- You can ensure your home is leak free by reading the water meter before and after a two-hour time period, if no water is being used you should have no changes in your meter reading.
- Repairing sprinkler heads on irrigation systems can save 500 or more gallons per month.

CONSERVATION TIPS:

- Never pour water down the drain when there may be another use for it. Use it to water indoor plants or garden.
- Do not waste water waiting for it to get hot or cold. Capture it for other uses such as watering house or garden plants or heat it on the stove or microwave. Saves 200 to 300 gallons a month.
- Kitchen sink disposals require lots of water to operate properly. Start a compost pile as a method of disposing food waste.
- Do not run water while brushing your teeth or washing your face. Turn the water on as you need it.
- Soak pots and pans rather than allowing them to sit under running water while scraping them clean.
- Shorten the time spent in the shower each day by timing it to less than five minutes.
- In the shower, turn water on to get wet, turn it off to lather, and then turn water back on to rinse. Repeat when washing hair.

WEBSITES:

www.broward.org/waterservices (Broward County Water and Wastewater Service's Site)

www.sfwmd.gov (South Florida Water Management District Site)

www.broward.org/watermatters (Broward County Water Matters Site)

This public document was promulgated at a cost of \$2,938.00 or \$0.053 per copy to inform residents about water services.

Broward County Board of County Commissioners

Josephus Eggelletion, Jr. • Sue Gunzburger • Kristin D. Jacobs • Ken Keechl • Ilene Lieberman • Stacy Ritter •

John E. Rodstrom, Jr. • Diana Wasserman-Rubin • Lois Wexler